



Right of withdrawal & cancellation policy

State: April 2017

- 1. Cancellation of insurance contracts for mobile electronic devices
(smartphone, tablet, laptop, camera)**
- 2. Cancellation of insurance contracts for stationary electronic devices**

1. Cancellation of insurance contracts for mobile electronic devices (smartphone, tablet, laptop, camera)

You may withdraw from the contract within a period of 14 days without stating any reasons in writing (e.g. letter, email). The period begins after you have received the insurance certificate, the terms of the contract including the Terms and Conditions of insurance. In order to comply with the revocation period, you must send the revocation in good time.

The cancellation must be sent to:

simpleurance GmbH

Am Karlsbad 16,

10785 Berlin

Email address: support@simpleurance.co.uk

Consequences of revocation

Consequences of revocation: When revocation is effective, insurance cover ceases and we shall refund to you that portion of the premium allocated to the period after receipt of the revocation if you consented to insurance cover beginning prior to the end of the revocation period. We are entitled in this case to retain that portion of the premium that is allocated to the period until receipt of the revocation. Amounts to be refunded will be remitted without undue delay, no later than 30 days after receipt of the revocation. If insurance cover does not commence prior to the end of the revocation period, then effective revocation means that payments received must be refunded and uses made thereof (e.g. interest) must be disbursed.

Special notes

Your right of revocation lapses when the contract is completely performed both by you and also by us at your express request before you have exercised your right of revocation.

2. Cancellation of insurance contracts for stationary electronic devices (TVs, hifi systems, desktop computers, etc.)

You may withdraw from the contract within a period of 14 days without stating any reasons in writing (e.g. letter, email). The period begins after you have received the insurance certificate, the terms of the contract including the Terms and Conditions of insurance. In order to comply with the revocation period, you must send the revocation in good time.

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simplesurance GmbH

Am Karlsbad 16
10785 Berlin

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E-mail: support@simplesurance.co.uk

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